

HONORING FCOII MONICA COOPER UPON BEING NAMED THE 2026 LOUISIANA EMS TELECOMMUNICATOR OF THE YEAR

WHEREAS, the Caddo Parish Commission takes great pride in recognizing the outstanding achievements of public safety professionals whose dedication, skill, and commitment enhance the well-being of the citizens they serve; and

WHEREAS, **Fire Communications Officer II (FCOII) Monica Cooper** of the Shreveport Fire Department has been selected as the **2026 Louisiana EMS Telecommunicator of the Year**, one of the highest honors bestowed upon emergency communications professionals in the State of Louisiana; and

WHEREAS, this prestigious recognition was awarded by the **Louisiana EMS community partners and Board Members** and presented during the **2026 Louisiana EMS Awards Ceremony**, highlighting FCOII Cooper's exceptional service, professionalism, and contributions to emergency medical communications; and

WHEREAS, FCOII Cooper began her career with the **Shreveport Fire Department in 2001** and has devoted more than two decades to serving the citizens of Shreveport and Caddo Parish with diligence, compassion, and unwavering commitment; and

WHEREAS, throughout her distinguished career, she has demonstrated excellence in emergency communications, serving as a vital link between citizens in need and first responders, often providing calm, reassuring, and lifesaving assistance during moments of crisis; and

WHEREAS, emergency telecommunicators serve as the first first responders, answering calls for help, gathering critical information, dispatching emergency resources, and providing guidance that can make a profound difference in emergency situations; and

WHEREAS, FCOII Cooper's professionalism, expertise, and dedication to excellence have earned the respect of her colleagues, supervisors, emergency medical personnel, firefighters, law enforcement officers, and the countless citizens whose lives have been impacted by her service; and

WHEREAS, her selection as the **2026 Louisiana EMS Telecommunicator of the Year** reflects not only her individual achievements but also the high standards of excellence upheld by the Shreveport Fire Department and its Communications Division; and

WHEREAS, the citizens of Caddo Parish are grateful for FCOII Cooper's years of faithful service and are proud to celebrate this well-deserved recognition of her accomplishments;

NOW, THEREFORE, BE IT RESOLVED, that the Caddo Parish Commission does hereby recognize and commend **Fire Communications Officer II Monica Cooper** upon being named the **2026 Louisiana EMS Telecommunicator of the Year**, and extends its sincere congratulations on this distinguished achievement.

BE IT FURTHER RESOLVED, that the Caddo Parish Commission expresses its appreciation for her more than twenty-four years of dedicated service to the Shreveport Fire Department and the citizens of Caddo Parish, and wishes her continued success in all future endeavors.

THUS RESOLVED AND ADOPTED by the Caddo Parish Commission, Parish of Caddo, State of Louisiana, in regular session convened on this 18th day of June, 2026.