



# HEATHER BOUCHER

heatherboucher@yahoo.com | 318.464.5197 |

9008 Vue Fleur Ln, Shreveport, LA 71106

## Summary

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- Longtime active resident of Caddo Parish Ward 8 – 29 years.
- Seasoned Investigator and Peace Officer with a decorated career in law enforcement dedicated to solving criminal cases, crime prevention and community interactions.
- Results oriented law enforcement professional and investigator with over fifteen years of progressive law enforcement experience.
- Current Chief Deputy Constable and Training Coordinator, Ward 8 of Caddo Parish.
- Extensive and comprehensive training in all areas of law enforcement, including investigations, cultural diversity, crime prevention/public safety as well as deescalation.
- Currently POST certified Peace Officer in the State of Louisiana  
*(POST certified refers to the Peace Officer Standards and Training (POST) certification, which is foundational for law enforcement officers across the United States. It signifies that an individual has met specific professional standards and undergone rigorous training to serve as a peace officer. This certification ensures that those entrusted with public safety possess the necessary knowledge, skills, and ethical grounding to perform their duties.)*

## Skills

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- Community Policing
- Event Surveillance
- Interrogation Skills
- Locating Individuals
- Witness Interviews
- Criminal Investigation Coordination
- Serving Search Warrants
- Researching Skills
- Collecting Evidence
- Interviewing Witnesses
- Conducting Investigations
- Case Reviews
- Community Relations
- Witness Interviewing
- Team Leadership Skills
- Judicial Procedures
- Criminal Law Knowledge
- Crime Solving
- Analyzing Details
- Interrogating Suspects
- Incident Investigation
- Maintaining Compliance
- Interviewing Skills
- Evidence Collection
- Report Writing
- Innovative

## Experience

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The Robison Group Security Firm/ Jacksonville, FL.

### **Field Investigator**

08/2025 – Present

- Conducted interviews and interrogations with witnesses, victims, and suspects.
- Developed profiles of suspects based on evidence gathered.
- Prepared detailed reports on investigative activities and findings.
- Collaborated with other law enforcement agencies in the investigation of criminal activities.
- Initiated undercover operations to investigate suspected criminal activity.
- Reviewed police records and other information sources to obtain leads in cases.
- Monitored suspect activities through use of electronic devices or physical surveillance.
- Interview victims and suspects using appropriate techniques in order to collect accurate information about the incident.
- Conducted background checks on individuals involved in an investigation.
- Participated in stakeouts or monitored suspicious people or locations.
- Attended court hearings as a representative of the department.
- Identified patterns in criminal behavior that could be used for future investigations.
- Served subpoenas and other legal documents related to investigations.
- Maintained professional relationships with members of the community while conducting investigations.

Covent Bridge Security Firm/ Jacksonville, FL.

### **Field Investigator**

03/2025 – Present

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Innovative Monitoring Company/ Shreveport, LA

### **Sales and Marketing**

03/2024 – 03/2025

- Strategy & Planning: Develop and implement comprehensive sales and marketing plans, budgets, and forecasts.
- Collaboration: Work with other departments (products and customer service) to align strategies.

Webster Sheriff | Minden, IA

**Sgt Detective**

07/2021 – 03/01/2024

- Conducted interviews and interrogations with witnesses, victims, and suspects.
- Analyzed evidence collected from crime scenes to identify potential suspects.
- Developed profiles of suspects based on evidence gathered.
- Prepared detailed reports on investigative activities and findings.
- Collaborated with other law enforcement agencies in the investigation of criminal activities.
- Initiated undercover operations to investigate suspected criminal activity.
- Obtained search warrants and executed them to gather evidence related to a case.
- Reviewed police records and other information sources to obtain leads in cases.
- Monitored suspect activities through use of electronic devices or physical surveillance.
- Collected, preserved, and analyzed evidence such as fingerprints, weapons, documents, drugs.
- Interviewed victims and suspects using appropriate techniques in order to collect accurate information about the incident.
- Conducted background checks on individuals involved in an investigation.
- Participated in stakeouts or monitored suspicious people or locations.
- Attended court hearings as a representative of the department.
- Provided testimony during trials concerning facts uncovered during investigations.
- Identified patterns in criminal behavior that could be used for future investigations.
- Assisted prosecutors with trial preparation by providing expert opinion on matters related to the case.
- Advised officers on proper procedures for gathering evidence at crime scenes.
- Served subpoenas and other legal documents related to investigations.
- Maintained professional relationships with members of the community while conducting investigations.
- Researched applicable laws when necessary for cases.

- Produced and submitted accurate and detailed reports to complete files and support criminal cases.
- Conducted investigations of suspects and interviewed witnesses to obtain statements.
- Executed and obtained search warrants and subpoenas to obtain evidence for resolution of criminal matters.
- Documented facts and statements gathered from complainants, witnesses and people accused.
- Managed investigations and prepared criminal cases for court.
- Served warrants for individuals and property searches.
- Obtained and executed search and arrest warrants in full compliance with legal protections.
- Interviewed suspects, informants and witnesses to gain clearer picture of criminal acts and collect statements.
- Testified in court cases to back up case evidence and detail timelines.
- Opened investigations into issues brought up by individuals in the community.
- Spoke with witnesses, collected descriptions and located persons of interest.
- Bagged evidence carefully and verified submission to proper department.
- Secured evidence from crime scenes, bodies and secondary locations, carefully following sound evidentiary practices and chain of custody requirements.
- Managed crime scene investigations by collecting evidence, fingerprinting and taking videos and photos of scenes.
- Reported results of investigations with written observations and photographs and produced final reports.
- Obtained warrants to search for properties for evidence of criminal activity.
- Interviewed witnesses and people of interest to gather statements for use in criminal investigations.

Centenary Police Department | Shreveport,

LA

**Sgt Detective**

08/2011 - 07/2021

- Developed and implemented lesson plans to help students understand the basic knowledge of self-defense and safety awareness.
- Created practice tests and quizzes to assess student progress in understanding material.
- Instructed students on strategies in implementing the techniques taught during self-defense training
- Conducted interviews and interrogations with witnesses, victims, and suspects.
- Analyzed evidence collected from crime scenes to identify potential suspects.
- Developed profiles of suspects based on evidence gathered.
- Organized surveillance operations for investigations.
- Prepared detailed reports of investigative activities and findings.
- Collaborated with other law enforcement agencies in the investigation of criminal activities.
- Initiated undercover operations to investigate suspected criminal activity.
- Monitored suspect activities through use of electronic devices or physical surveillance.
- Obtained search warrants and executed them to gather evidence related to a case.
- Reviewed police records and other information sources to obtain leads in cases.

Shreveport Police Department  
Shreveport, LA  
**Patrol Officer**  
02/2010 - 08/2011

- Patrolled assigned areas to detect criminal activity and provide public safety.
- Conducted traffic stops, wrote tickets, and made arrests when necessary.
- Investigated suspicious activities, responded to emergency calls, and mediated disputes.

## **Education/Training**

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### **Community Involvement**

Caddo Parish Sheriff's Training Office  
Training Academy  
01/2009

Shreveport Regional Police Academy | Shreveport, LA  
POST in Law Enforcement  
06/2010

*R.A.D. (Rape aggression defense) instructor certified since 2013  
Certified REED advanced investigation and interrogation 2013  
Certified Homicide investigator since 2021*

Northwestern | Shreveport, LA  
**Some College (No Degree)** in School of Nursing

LSUS | Shreveport, LA  
**Some College (No Degree)** in Leadership

Over 15 years of additional training and education from various outside agencies.

*Current Louisiana Private Investigator license #10542-040825-LA, also licensed in Arkansas and Texas.*

### **Community Engagement:**

- Chief Deputy Constable and Training Coordinator, Ward 8, Caddo Parish - Current
- Project Celebration – Board Member – Current
- The Free Coalition - Board Member/Secretary - Current
- I-20 Coalition for Human Trafficking – Board Member – Current
- Currently Teach Athletics Department of Centenary College Sexual Assault Awareness – Current
- Domestic Violence Task Force Northwest Louisiana – Not Active
- MDT Team, Gingerbread House, Northwest Louisiana Child Advocacy Center – Not Active

### **Acknowledgements and Awards:**

- 2015 - Medal of Valor for exceptional bravery and dedication (Centenary College of Louisiana)
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- 2017 - Caddo/Bossier Domestic Violence Task Force Trey Hutchinson Award
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- 2021 - Exemplary service was acknowledged by KTAL through a special award
- 
- 2022 - Jeff Landry Louisiana Attorney General Award for service and commitment
- 2023 - Guardian of Childhood Award for your unwavering dedication to protecting children. Gingerbread House Children's Advocacy Center multidisciplinary team Member of the Year Award.

## Jeff Everson

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**From:** Jim Taliaferro <Jim.Taliaferro@shreveportla.gov>  
**Sent:** Tuesday, January 20, 2026 9:52 AM  
**To:** All Commissioners  
**Subject:** Constable Selection Ward 8

Colleagues of the Commission,

Thank you for your service.

You will be selecting a Constable for the 8<sup>th</sup> Ward, which encompasses City Council District C.

As a former law enforcement officer for over 34 years, experience coupled with overall police knowledge matter in selection of a Constable, especially pertaining to powers of arrest, use of force and possessing a survival mindset.

In selecting a person for this law enforcement position, I strongly encourage each of you to evaluate the qualifications of each candidate and make your selection based on those qualifications and experience; and if you do, you will find that Heather Boucher is abundantly qualified. This recommendation I can confidently attest to without reservation based on personal and professional engagement in the field.

Unlike other positions, the selection of a peace officer who will be charged with enforcing the laws of not only the parish, but state and city, as well as representing the department or organization during the performance of their daily duties. Therefore hiring the most qualified person won as and has had experience encompassing every facet of law enforcement, such as real-world experience in investigations, high level of post certification, police tactics, domestic violence, courtroom demeanor and testifying, and report writing etc.. Therefore it is paramount long term that your selection be such that the most experience and dedicated person is chosen.

Thank you for listening and your service to our community.

Respectfully,

Jim



**Councilman Jim Taliaferro**  
**City Councilman District C**  
505 Travis Street, Suite 410, Shreveport, La 71101  
Office: (318) 673-5262 Fax (318) 673-5270  
[Jim.taliaferro@shreveportla.gov](mailto:Jim.taliaferro@shreveportla.gov) [www.shreveportla.gov](http://www.shreveportla.gov)

We the People

❤ Shreveport

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# LA Peace Officer Training Report (2014 - 2025)

*Officer:* heather boucher

*Agency:* CADDO PARISH CONSTABLE - 8TH WARD

## Training Record

2014 ^

Course	Completion Date	Training Area	Hours
Univ. PD-Centenary 2014-AED/CPR Re-certification	11/10/2014	Electives	2.00
Univ. PD-Centenary 2014-PPE/SOFT T OFFICER SAFETY	11/10/2014	Electives	4.00
Univ. PD-Centenary 2014-True Blue Legal updates Judge Drew	10/23/2014	Legal	2.00
Univ. PD-Centenary 2014-Firearm simulator training	09/12/2014	Firearms	10.00
Univ. PD-Centenary 2014-Child Rape and Sex Assualt by training Force	08/12/2014	Electives	8.00
Univ. PD-Centenary 2014-Response to Active Shooter training	07/24/2014	Firearms	8.00
Univ. PD-Centenary 2014-PPCT Disruptive Student management	07/09/2014	Officer Survival	8.00
Univ. PD-Centenary 2014-Analysis of illicit Drugs /Explosives	06/23/2014	Electives	6.00

Univ. PD-Centenary 2014-POST Firearms annual Re- certification	06/11/2014	Firearms	2.00
Univ. PD-Centenary 2014- Drug/Explosives training	06/10/2014	Electives	6.00
Univ. PD-Centenary 2 Reid Technique Interviewing/Interrog	05/08/2014	Electives	24.00

## 2015



Course	Completion Date	Training Area	Hours
Traffics stop force on force training	10/16/2015	Officer Survival	6.00
2015 Legal updated True Drew Bossier S.O training academy	09/02/2015	Legal	2.00
2015 Live Fire training Long range Alley Desto Parish	07/16/2015	Firearms	2.00
Juvenile homicide training (Phil Chalmers) 2015	06/19/2015	Electives	8.00
Post 2015 firearms re-certification	06/06/2015	Firearms	2.00
Survial stress for Officers 2015	05/14/2015	Electives	16.00
Officer involved shooting training Rockwall, Tx 2015	04/07/2015	Officer Survival	8.00
Active Shooter response training (Force on Force)	02/17/2015	Electives	6.00
Firearms training 2015 (sim/Live fire)	01/14/2015	Firearms	12.00

Univ. PD-Centenary 2015-Response to active shooter training	01/13/2015	Electives	4.00
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2016



Course	Completion Date	Training Area	Hours
Understanding Sexual Assault - 2016	12/07/2016	Electives	1.00
2016 Judge Drew legal updates	09/29/2016	Legal	2.00
2016 Suspicion indicators recognition assessment SIRA	09/06/2016	Electives	3.00
2016 Tactical Patrol Rifle	08/15/2016	Firearms	8.00
2016 Firearms Simulator Training	06/24/2016	Firearms	2.00
2016 POST annual Firearms certification	05/26/2016	Firearms	2.00
2016 CSA training for Clery compliance	04/30/2016	Electives	3.00
2016 BAFB Performance Sexual Assault Awareness	04/07/2016	Electives	1.00
2016 Intruder Alert Active Shooter (Col. Grossman)	03/04/2016	Officer Survival	4.00
2016 Gulf coast HIDTA Complete criminal investigation	02/04/2016	Electives	24.00
2016 LENNS Training	01/28/2016	Electives	4.00
Officer shooting survival mindset	01/13/2016	Officer Survival	8.00

2017



Course	Completion Date	Training Area	Hours
Investigating Sexual Assault-2017	12/22/2017	Electives	1.00
Responding to Sexual Assault - 2017	12/21/2017	Electives	1.00
2017 Firearms livefire range time	12/07/2017	Firearms	3.00
2017 AED/CPR recertification	11/27/2017	Electives	4.00
Gang Related Sex Trafficking & Sexual Assault-2017	10/31/2017	Electives	1.00
Aspects of a Critical Incident - 2017	10/26/2017	Officer Survival	1.00
Understanding Sexual Assault - 2017	10/12/2017	Electives	1.00
2017 Judge Drew Legal updates	08/29/2017	Legal	2.00
2017 Reid Interrogation course	06/16/2017	Electives	24.00
2017 POST firearms re-certification	05/31/2017	Firearms	2.00
2017 LENSS perceptive intelligence training	05/10/2017	Electives	4.00
2017 CSA recertification for campus clery act	03/15/2017	Electives	2.00
2017 Force on Force Active shooter Officer safety	03/02/2017	Officer Survival	3.00
2017 Firearms Sim training	03/01/2017	Firearms	3.00

2018



Course	Completion Date	Training Area	Hours
2018 Sim training / firearms shoot or don't shoot course	12/21/2018	Firearms	4.00
2018 Officer Safety Simulator/ Judgmental training	12/20/2018	Officer Survival	4.00
2018 Judge Drew Legal updates (blue book0	10/16/2018	Legal	2.00
2018 LAFASA	09/27/2018	Electives	2.50
2018 RAD instructor development class	07/26/2018	Electives	8.00
2018 POST firearms re-certification	04/27/2018	Firearms	2.00
2018 VAWA Violence against women	04/04/2018	Electives	1.00
2018 CSA Clery certification course	04/04/2018	Electives	1.00
2018 Simulator training/room clearing	03/27/2018	Firearms	4.00

## 2019



Course	Completion Date	Training Area	Hours
2019 live fire firearms training range	12/31/2019	Firearms	2.00
Dynamics of Domestic Violence - 2019	12/02/2019	Electives	1.00
Use of Force - Part Two - 2019	11/26/2019	Officer Survival	1.00
Human Trafficking: An Introduction to Modern Slavery - 2019	11/19/2019	Electives	1.00
	11/18/2019	Electives	1.00

Dynamics of Human  
Trafficking - 2019

Use of Force - Part One - 2019	11/16/2019	Officer Survival	1.00
Understanding the Role of a School Resource Officer - 2019	11/14/2019	Electives	1.00
2019 Combat shooter carbine/Pistol on site digital instruction course	11/14/2019	Officer Survival	2.00
Aspects of a Critical Incident - 2019	11/12/2019	Officer Survival	1.00
2019 indoor firing range live fire	11/06/2019	Firearms	2.00
Judicial Enforcement Service of Process - 2019	11/05/2019	Electives	1.00
2019 Louisiana board of ethics online course	11/04/2019	Electives	1.00
Preventing Sexual Harassment - 2019	10/31/2019	Legal	1.00
Understanding Sexual Assault - 2019	10/30/2019	Electives	1.00
Investigating Sexual Assault-2019	10/30/2019	Electives	1.00
Responding to Sexual Assault - 2019	10/30/2019	Electives	1.00
2019 Judge Drew Legal updates	10/24/2019	Legal	2.00
Making the Arrest Decision - 2019	10/14/2019	Electives	1.00
2019 Domestic violence Awareness	10/11/2019	Electives	1.00
2019 firearms simulator Officer training	10/07/2019	Firearms	2.00
2019 Sexual assault awareness /Alcohol	10/03/2019	Electives	1.00

awareness KA  
training

2019 LLETS Inquiry only operator re-cert	09/23/2019	Electives	1.00
2019 Alcohol Awareness	09/13/2019	Electives	1.00
2019 See something say something/The hero within	08/06/2019	Electives	1.00
2019 Firearms Sim/Laser shot system instruction	06/17/2019	Firearms	2.00
2019 POST Firearms Qualification	04/23/2019	Firearms	2.00

2020



Course	Completion Date	Training Area	Hours
2020 WPSO Electives Training	11/17/2020	Electives	2.00
2020 WPSO Firearms Training	10/05/2020	Firearms	2.00
2020 WPSO Firearms Training	09/22/2020	Firearms	2.00
2020 WPSO Firearms Qualifying	05/04/2020	Firearms	4.00
2020 WPSO Officer Survival Training	04/02/2020	Officer Survival	2.00
2020 WPSO Officer Survival Training	04/02/2020	Officer Survival	2.00
2020 WPSO Officer Survival Training	04/02/2020	Officer Survival	2.00
2020 WPSO DT Training	04/01/2020	Officer Survival	4.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00

2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Electives Training	04/01/2020	Electives	2.00
2020 WPSO Firearms Training	04/01/2020	Firearms	2.00
2020 WPSO Firearms Training	04/01/2020	Firearms	2.00
2020 WPSO Legal Training	04/01/2020	Legal	2.00
2020 WPSO Firearms Training	04/01/2020	Firearms	2.00
2020 WPSO Firearms Training	04/01/2020	Firearms	2.00
2020 WPSO Firearms Training	04/01/2020	Firearms	2.00
Investigating Sexual Assault-2020	03/28/2020	Electives	1.00
2020 WPSO Ethics	01/31/2020	Legal	1.00

## 2021



Course	Completion Date	Training Area	Hours
2021 WPSO Legal Updates	09/15/2021	Legal	2.00
2021 WPSO Defensive Driving	08/31/2021	Electives	2.00

2021 Officer Survival/DT Class	04/22/2021	Officer Survival	4.00
2021 WPSO Firearm Qualifying	03/25/2021	Firearms	4.00
2021 Range Safety	03/18/2021	Firearms	2.00
2021 WPSO Weapon Retention	02/25/2021	Firearms	2.00
Dynamics of Human Trafficking - 2021	02/23/2021	Electives	1.00
2021 Report Writing/Evidence Log In for Patrol/CID	02/05/2021	Electives	2.00
2021 Report Writing/Evidence Log In for Patrol/CID	02/05/2021	Electives	2.00
2021 Report Writing/Evidence Log In for Patrol/CID	02/05/2021	Electives	2.00
2021 WPSO Legal Updates	02/05/2021	Legal	2.00
2021 WPSO Ethics	01/29/2021	Legal	1.00

## 2022



Course	Completion Date	Training Area	Hours
2022 Ethics	12/30/2022	Legal	1.00
2022 DNA Analysis for agencies	10/06/2022	Legal	8.00
2022 Legal Update "true blue"	09/14/2022	Legal	2.00
Making the Arrest Decision - 2022	08/30/2022	Electives	1.00
Dynamics of Domestic Violence - 2022	08/30/2022	Electives	1.00

Dynamics of Human Trafficking - 2022	08/18/2022	Electives	1.00
Human Trafficking: An Introduction to Modern Slavery - 2022	08/18/2022	Electives	1.00
2022 Interdiction for protection of children	05/24/2022	Officer Survival	4.00
2022 interdiction fort pro of children /legal	05/24/2022	Legal	2.00
2022 Handgun Qualification	03/25/2022	Firearms	4.00
2022 handgun Maintenance	03/25/2022	Firearms	2.00
2022 Protecting Louisiana Family Law	03/15/2022	Electives	8.00
2022 Range Safety	03/02/2022	Firearms	2.00

## 2023



Course	Completion Date	Training Area	Hours
2023 Ethics	12/30/2023	Legal	1.00
2023 Conf To combat Violence against Women	10/19/2023	Officer Survival	32.00
Preventing Sexual Harassment - 2023	08/23/2023	Legal	1.00
Exposure to secondary trauma on Child Service Prof	05/23/2023	Officer Survival	6.00
2023 Handgun Certification	04/07/2023	Firearms	4.00
2023 Range safety	03/23/2023	Firearms	2.00

2023 Range safety	03/23/2023	Firearms	2.00
Labor Trafficking - A Closer Look 2023	02/24/2023	Electives	1.00
Skills and Strategies in Responding to Human Trafficking - 2023	02/24/2023	Electives	1.00
Laws Involving Crimes of Human Trafficking - 2023	02/23/2023	Legal	1.00
Labor Trafficking - Intro 2023	02/23/2023	Electives	1.00
Introduction to U-Visa and T-Visa - 2023	02/22/2023	Electives	1.00
2023 Situational Awareness/Use of Force	02/02/2023	Officer Survival	4.00
2023 Use of force case law and reporting	02/02/2023	Legal	2.00
2023 Bias in Modern Law enforcement	02/02/2023	Electives	2.00
2023 D.O.J. Protecting LA Families	01/24/2023	Electives	8.00

## 2024



Course	Completion Date	Training Area	Hours
Preventing Sexual Harassment - 2024	02/20/2024	Legal	1.00
Gang Related Sex Trafficking & Sexual Assault - 2024	02/15/2024	Electives	1.00
Dynamics of Human Trafficking - 2024	02/15/2024	Electives	1.00
2024 TBRI Training	01/25/2024	Legal	2.00
2024 Trust-Based Intervention	01/25/2024	Officer Survival	4.00

2024 Adaptive Law 01/25/2024  
enforcement TBRI

Electives

5.00

2025



Course	Completion Date	Training Area	Hours
Use of Force - Part One - 2025	12/18/2025	Officer Survival	1.00
Firearms qualification	12/18/2025	Firearms	2.00
crisis intervention training	03/25/2025	Officer Survival	40.00
Canine Encounter (intermediate/advanced)	03/04/2025	Electives	4.00
Interacting with driver deaf or hard of hearing	03/04/2025	Electives	4.00
De-escalation Tech	02/24/2025	Officer Survival	8.00
ALERT firearms	02/07/2025	Firearms	16.00
Human Trafficking	02/04/2025	Electives	4.00
Supplemental Peace officer	02/01/2025	Legal	174.00