



# IVY YOUNG-MELIUS

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## CUSTOMER SERVICE BIO

Ivy Young-Melius is a retired Senior Customer Service Manager/Pictorial Assistant who specializes in the distribution and outsourcing arena of various specialty bags. Her 35+ year career expands over operations, finances, sustainability and learning master plans. As a pictorial assistant, she provided product layouts and suggested graphic revisions, along with providing logistics to clients.

Ms. Melius has worked with many companies (Paramount Pictures, Wendy's, Walgreens, etc.) to produce products that are pleasing to the clients and appealing to the customers.

During the many years in Customer Service, Ms. Melius has connected with the Harrah Casino, General Motors Sector, Tango Transportation, Pratt Paper and Ronpak to enhance customer growth, profitability and increasing efficiency.

After Retirement, Ms. Melius has taken on a role as a Customer Support Lead at Belk to implement processes, increase profitability, provide great shopping experiences and continue building the customer base.

Ms. Melius received an associate in business administration from Bossier Parish Community College and is a Certified Wedding and Event Coordinator.