

# CADDO PARISH COMMUNICATIONS DISTRICT NUMBER ONE

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## MEDIA RELEASE

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**FOR IMMEDIATE RELEASE**

### **CADDO PARISH 9-1-1 ACTIVE EVENTS WEBPAGE ONLINE**

*Platform accessible to all users*

**SHREVEPORT, LOUISIANA (AUGUST 20, 2024)** – The Caddo Parish Communications District Number One (District) successfully upgraded its computer aided dispatch (CAD) software to the latest version on Monday, August 19, 2024. During this upgrade, a link to the Caddo Parish 9-1-1 Active Events webpage was purposely severed and later reestablished to a new server. The District team worked hard to minimize the downtime of this important resource, and appreciates the patience and support of the Caddo Parish citizens, public safety agency personnel, local officials, and media outlets. Throughout the next week the District will be establishing connections to other databases and systems which use this information.