

RJ JOHNSON

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A results-driven, motivated, dedicated professional with solid experience in organizational operations management, fundraising & development, human resources, finance, and administration.

SUMMARY OF QUALIFICATIONS

- Over 15 years of experience working in private, public, and non-profit administration and management pursuing CFRE and CNP certifications.
- Extensive experience in event and conference planning, day-to-day organizational operations and administration, managing vendor relations, training, human resources, payroll administration, contracts and case management.
- Well-organized, self-motivated individual with track record for consistently meeting goals and delivering a high level of job performance.
- Proven ability to build strong relationships and loyalties among internal and external stakeholders, clients, constituents, donors and partners.

EDUCATION/CERTIFICATIONS

Master of Public Administration (in progress)	University of Louisiana-Monroe
Master of Business Administration	Southern New Hampshire University
Bachelor of Arts Degree-Sociology	Louisiana State University
Bachelor of Arts Degree-Political Science	Louisiana State University
Clinically Certified Forensic Counselor #28451	National Association of Forensic Counselors
Clinically Certified Juvenile Treatment Specialist #28451	National Association of Forensic Counselors
SHRM-Certified Professional (SHRM-CP)	Society of Human Resource Management
Professional in Human Resources (PHR)	Human Resource Certification Institute

PROFESSIONAL EXPERIENCE

Vice President of Accreditation Family Healthcare Organization

**Shreveport, LA
2020-present**

- In collaboration with the Sr. Vice President of Risk Management/Continuous Quality Improvement (CQI), plans, coordinates, monitors and improves compliance to and maintenance of Federal, State and Accreditation regulations. Chair of Corporate Policy Committee.
- Accountable for the management of accreditation activities necessary for attaining and maintaining accreditation and licensure from various local, state, federal, and non-governmental affiliate organizations.
- Manages/assists in ongoing and comprehensive risk assessment to identify compliance gaps that need to be resolved or mitigated.
- Manages/assists with the compliance database system including training, updates, security management, report generation, etc..
- Provides education to the organization on regulatory and accreditation issue.

Chief Compliance Officer Behavior Management Organization

**Shreveport, LA
2016-2020**

- Accountable for the achievements and for the daily operations, administration, and service delivery and steps taken to establish methods to improve efficiencies and quality of services to reduce vulnerability to fraud, abuse and waste. Serve as the Quality Management Director and chair of the QM committee.
- Serve as liaison to external stakeholders and state licensing, insurance, accrediting, and compliance agencies.
- Developing, reviewing and recommending policies and practices in accordance with organizational needs and in compliance with all federal, state and local regulations.
- Developing, coordinating, and participating in a multifaceted educational and training program that focuses on the elements of the Compliance Program and seeking to ensure that all appropriate employees, volunteers, medical and professional staff are knowledgeable of, and comply with, pertinent federal and state standards.
- Ensuring staff members, independent contractors, vendors and other third parties are aware of the requirements of the Compliance Program.

Regional Program Manager**2016-2017****SFSO-EYP-Coordinated System of Care (CSOC)**

- Accountable for the achievements and for the daily operations, administration, and service delivery of the Statewide Family Service Organization (SFSO) mental and behavioral health agency within the 10-parish service area.
- Lead and monitor staff of 60+ employees staff and program services to youth referred by Juvenile Court, Office of Juvenile Justice, Parish Juvenile Services, Department of Children & Family Services, Coordinated System of Care, wraparound services and others.
- Foster effective collaboration, relationships, and communication with the Wraparound Agency, Magellan, CARF, Louisiana Department of Health and other entities to provide exemplary service and ensure compliance with accepted care standards.

**HealthNet Insurance, Inc of California
Supervisor-Member & Provider Services****Shreveport, LA
2013 - 2016**

- Provides guidance to 500+ member team in serving 6.7 million members and providers in multiple health insurance lines of business.
- Advise consumers on health plan coverage, eligibility and benefits, and plan provisions
- Leads training and coaching of Member & Provider Service Representatives.
- Resolves/de-escalates and/or escalates issues. Handles escalated and high priority customer service issues.

**Girl Scouts Louisiana East
Vice President of Development****Baton Rouge, LA
2012-2013**

- Led and manage the organization's overall development efforts to raise an annual budget of \$3.5 Million.
- Oversee and coordinate the daily operations of the department and activities of 3 staff members.
- Develop and grow our individual donor base; manage annual giving campaign; cultivate major gifts garnering more than \$450,000 annually and implement comprehensive finance and development plan and strategy..
- Cultivate and nurture relationships with current and potential corporate & foundation sponsors, and individual donors, community, volunteers, and staff in collaborative partnerships with businesses, professional, social and faith-based organizations.

SELECTED ORGANIZATIONAL & LEADERSHIP EXPERIENCE**Boards &
Commissions
Affiliations:**

Goodwill of North Louisiana, Boys & Girls Club of Shreveport, Salvation Army of Northwest Louisiana, National Pan-Hellenic Council, Inc-National Executive Board, Past Chairman, Caddo Parish Commission Citizens Advisory Committee on Confederate Monument, Court Appointed Special Advocate, Capital Area CASA & Volunteers in Youth Justice

2015-present**Member, Kappa Alpha Psi Fraternity, Inc.**

2019-present Vice Polemarch, Shreveport Alumni Chapter
 2018-present Secretary-Treasurer, Louisiana Kappa Caucus | Southwestern Province
 2016-present Undergraduate Affairs Coordinator-Province Planning Team | Southwestern Province
 2016-2017 Host Chair, 38th Southwestern Province C. Rodger Wilson Leadership Conference

2002-present**Member, Alpha Phi Omega National Service Fraternity**

2010-2017 Section 45 Chair (Louisiana & Mississippi Chapters)
 2011-2016 President, Alpha Epsilon Chapter Alumni Association & Chairman, Board of Directors
 2010-2016 Chairman of Advisory Committee, Alpha Epsilon Chapter at Louisiana State University
 2010-2016 Chapter Advisor, Alpha Epsilon Chapter at Louisiana State University
 2012-2014 Chapter Advisor, Gamma Upsilon Chapter at Tulane University

2002-present**Member, United Nations Association of the USA & World Federation of United Nations Associations**

2016-2020 National Vice Chair, United Nations Associations of the USA
 2016-2020 Member, Executive Committee
 2015-2020 North American Rep. Youth Advisory Council, World Federation of United Nations Associations
 2014-2016 National At-Large Representative, UNA-USA National Council
 2014-2018 Member, Coordinating Committee
 2014-2016 Co-Chair, National Youth Engagement Committee
 2014-2016 Member, Education Committee